

Senate Resolution 224

By: Senator Harbison of the 15th

A RESOLUTION

1 Recognizing and commending Liliana McDaniel; and for other purposes.

2 WHEREAS, Liliana McDaniel is an inspiration to her fellow staff, exemplifying a
3 combination of managerial finesse, sensitive customer service, and a level of candor rarely
4 found in today's competitive workplace; and

5 WHEREAS, Liliana McDaniel was awarded with the James D. Yancey Customer Covenant
6 Award by the Synovus Financial Corporation at its 2007 Chairman's Awards; and

7 WHEREAS, Synovus Financial Corporation is a diversified financial services company
8 based in Columbus with more than \$30 billion in assets; and

9 WHEREAS, the Chairman's Award recipients are chosen from nominations submitted by
10 team members throughout the company's five state banking network, and each award
11 honoree receives a \$1,000 cash award, while a \$1,000 donation is made to the Jack Parker
12 Scholarship Foundation; and

13 WHEREAS, Liliana McDaniel was recognized for her shining example of delivering
14 excellent internal customer service that parallels the company's expectations on meeting the
15 needs of external customers; and

16 WHEREAS, the Customer Covenant Award is named in honor of former Synovus Chairman
17 Jimmy Yancy, who led the effort to codify the company's commitment to customers; and

18 WHEREAS, Liliana McDaniel has earned the esteem of her colleagues and has brought
19 honor to her family, community, and the State of Georgia.

1 NOW, THEREFORE, BE IT RESOLVED BY THE SENATE that the members of this body
2 recognize Liliana McDaniel for her outstanding leadership and congratulate her on being
3 awarded the James D. Yancey Customer Covenant Award.

4 BE IT FURTHER RESOLVED that the Secretary of the Senate is authorized and directed
5 to transmit an appropriate copy of this resolution to Liliana McDaniel.